

Havering Shopmobility Association

Registered Charity No. 1051614
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Web Site: www.romfordshopmobility.co.uk



Our Mission

- To provide people with restricted mobility the opportunity to hire mobility equipment on a daily basis at a reasonable cost, so that they can use amenities and services in and around Romford town centre.
- To provide people with restricted mobility the opportunity to hire mobility equipment for longer periods (e.g. holidays).
- To provide a range of disabled living aids.

Our Values

Equality of Mobility	We believe that disabled people should have convenient access to mobility assistance in order to be able to use facilities offered to all members of society.
Quality of Life	We understand the importance of independent living and the quality of life that accompanies it.
Professionalism	We will strive to be professional in everything we do.
Value for Money	We recognise that many of our users are on a limited income and that our services should be affordable to them.
Respect	We will always respect our user's dignity, and treat them with compassion, politeness and respect. Likewise, we expect our users to treat our staff with equal respect and politeness.
Helpfulness	We will strive to be helpful, understand our user's needs and provide equipment that suits their needs.
Appreciation	We recognise and appreciate the support of our volunteer staff, without whom we could not operate.

Mission statement 201007

Chairman: Mike Joyce
Giving Independence & Freedom to people with disabilities
Also at:
The Liberty 01708 765764